



Auto-renewal of licenses of various G2B services

The State of Goa under the ambit of Ease of doing business has been introducing reforms to enhance the business ecosystem in the state for existing as well as new investors across various sectors. To facilitate businesses, Government of Goa has introduced the feature of auto-renewal in various G2B services as mentioned below. For the below services, businesses now can auto-renew their licenses in one day subject to no change in particulars granted at the time of registration.

- **Department Labour and Employment**
 - Shops and Establishment License
 - Contract Labour (Regulation and Abolition) License
 - Inter-State migrant workmen (Regulation of Employment and Conditions of Service) License
- **Factories Act 1948**
 - Factory license
- **Legal Metrology Act**
 - Manufacturers Licence of Weights and Measures
 - Dealers Licence of Weights and Measures
 - Repairers Licence of Weights and Measures
- **Municipal Act**
 - Trade license.

Businesses use to follow the same process for renewals as done during first time registration. The mandatory inspection upon each application also delays the renewal process resulting in non-compliance and leads to penalty. Around 12K beneficiaries (Approx. 5000 from Labour and employment, approx. 800 from Factories & Boilers, approx. 7000 from Municipal administration and approx. 100 under legal metrology) are likely to get benefitted from the initiative and can get their license renewed within a one day rather than waiting for a 15 - 30-day period. The process of auto-renewal was mandated through Government notification and the feature was enabled in the online single window system. The system auto-triggers email and SMS to users 30 days prior to the scheduled renewal.